

Jeffrey D. Radcliffe, PhD
12308 Cliveden Street, Herndon, Virginia 20170-2519
Phone: 703.774.8806 E-Mail: jeff@raditllc.com

CAREER SUMMARY: Experienced IT consultant with expertise in the management of Information Technology programs specific to the US Army, the DoD, and DOJ.

PROFESSIONAL TRAINING / CERTIFICATIONS:

Project Management Professional (PMP) – Project Management Institute (#436408 Exp. 10/2019)

Introduction to CMMI for Services v1.3 (05/2014)

Certified ScrumMaster (CSM) – ScrumAlliance (#306093 Exp. 01/2018)

SECURITY CLEARANCE: DoD Top Secret SSBI-PR

EXPERIENCE SUMMARY:

IT Consultant

Senior Program Manager

Engineering Manager

IT Project Manager

Board of Directors – Non-Profit

Professor and Adjunct Faculty - George Mason University

- Senior IT professional with 30+ years of proven experience including software development, and program management supporting large organizations in the US Government;
- Program Manager at United States Army Information Technology Agency (USAITA) leading 80+ team members providing software development and project management services;
- Program Manager at WHS / ITMD leading 62+ team members providing information technology services support for over 2,000 customers to include applications management and development;
- Engineering Manager at FBI providing systems operations and maintenance to FBI SENTINEL;
- Program Manager at WHS / PENREN leading 30+ team members providing information technology services support for over 800 customers to include network, voice, wireless, and help desk;
- IT Project Manager at DISA managing change and configuration management for the Department of Defense (DoD) communications infrastructure (DISN) upgrade project;
- Member, Board of Directors of the Rossica Society responsible for financial viability, membership, and overall business health of the Society;
- Professor and Adjunct Faculty at George Mason University's Volgenau School of Engineering teaching IT-343: IT Project Management, IT-492/IT-493: Senior Design Project (Capstone).

PROFESSIONAL EXPERIENCE:

Radcliffe Technology Consulting, LLC

May 1, 2015 – Present

President

As President provides expert advice and guidance to multiple clients on best methods to maximize the benefits of information technology to meet organizational business objectives. Provides specific expertise on DoD, and other Federal information technology contract. Provides specific support for business development, capture, and proposal development to help organizations win work. Provides program management, contract deliverable support at client sites ensuring tasks are on schedule and within budget.

Specific Accomplishments as Chief Consultant:

- Serves as client representative and primary technical consultant at client site
- Trusted to serve as primary client representative for subcontract support on multiple winning contract bids for DOE, DOL, and DoD proposals
- CMMI auditor team member for successful SCAMPI A and B for Services

- Provided teaming, and staffing consulting and expertise for \$80M+ winning bid for a small business
- Provides consulting services on technical solutions and staffing to multiple SDVOSB companies

George Mason University

2013 – Present

Adjunct Professor, Volgenau School of Engineering, Information Sciences, and Technology

Teaches IT Project Management, and Applied IT Capstone courses with a focus on customer engagement, requirements, project deliverables, risk management, and IT project planning and execution. Supports the Volgenau School of Engineer Capstone team with course refinements, and requirements.

Insero Corporation

2014 – 2015

Program Manager

Provided dedicated program, capture, and business development support with a focus on DoD and US Army business. Directly supported corporate quality programs and CMMI efforts.

Catapult Technology, Ltd

2011 – 2014

Program Manager

United States Army Information Technology Agency (USAITA) Business Applications Program, Arlington, VA

Directly responsible for a \$49M project management and software development contract in support of HQ Department of the Army, including O&M, project management, risk management, software development, test, and production deployment for more than 5000 customers and 140+ business applications.

- Managed seven teams consisting of 80+ personnel including mid-level managers, systems administrators, software developers, quality assurance, and testers using ITIL and CMMI-based processes and procedures in support of an SDLC organization to include documentation, systems operations manuals, IT COOP plans;
- Ensured all IT projects were on schedule, within budget, and successfully transitioned into operations;
- Directly responsible for the increase of total contract value from \$38M to \$49M in OY1;
- Led team to successful SEI-certified CMMI SCAMPI B and SCAMPI A assessments for Development in 2012.

Catapult Technology, Ltd

2010 – 2011

Program Manager

Washington Headquarters Services, ITMD eBusiness Program, Arlington, VA

Managed all ITIL- and CMMI-based processes and procedures in support of SDLC projects for \$31M WHS / ITMD eBusiness program. Support included 62+ FTE providing O&M, project management, development, test, and production deployment to two environments, COOP & DR operations and Mainframe operations.

- Introduced project, risk, and quality management processes and principles to standardize operations;
- Directly responsible for the increase of total contract value by \$2.8M with added surge projects.

Lockheed-Martin Information Systems and Global Services (IS&GS)

2006 – 2010

Operations and Maintenance (O&M) Engineering Manager, Senior Program Management Manager

FBI SENTINEL, Herndon, Virginia

Served as engineering manager, Cost Account Manager, SLA manager directly responsible the success of a multi-year, \$19M O&M contract in support of FBI SENTINEL to include O&M of three mission-critical production environments, management of three geographically dispersed teams that included 35+ FTE consisting of mid-level managers, systems administrators, Tivoli engineers, software developers, QA and CM specialist.

- Successfully transitioned 61 operational builds or production environment upgrades from multiple pre-production environments into 2 production environments using CMMI processes;
- Developed all O&M processes and procedures for a new program in support of the FBI to include documentation, systems operations manuals, customer support procedures, Tier 1 Help Desk scripts, software

development and deployment procedures, test and validation processes.

Lockheed-Martin Information Technology, Professional Services

2005 – 2006

Program Manager

Washington Headquarters Services, Pentagon Renovation (PENREN) Program, Arlington, VA

Managed 30+ FTE providing information technology services and the telecom phone systems for 800+ PENREN customers in a \$4M O&M contract including help desk, hardware/software, wireless, database, security, business support, and network services for both unclassified and classified DoD networks.

Sytex Inc. (later Lockheed-Martin Information Technology)

2004 – 2005

Enterprise Process Engineering IPT Leader, Command Communications Survivability Project (CCSP) & Site Lead, Alternate Site Construction

Pentagon Renovation Program, Arlington, VA

Served as IPT lead for enterprise process engineering of CCSP, responsible for process, and change management. Served as site lead for CCSP alternate site construction, facility build-out, and implementation.

United States Army

1983 – 2004

Last Rank: Lieutenant Colonel (O-5)

Command, Staff, and Leadership Positions (Infantry, Signal Corps, General Staff)

2001 – 2004

GCCS Action Officer and Director, GCCS

Joint Staff, Washington DC

- Provided Joint Staff oversight of \$400 million Global Command and Control System (GCCS), the DoD's command and control capability. Served as DoD focal point for world-wide release of GCCS version upgrades, and emergency software upgrades and patches;
- Served as Director, GCCS, and technical advisor to the Joint Staff, J-3 DDGO on all aspects of GCCS;
- Served as lead or co-lead on numerous technical advisory groups providing advice and guidance on the development of software to satisfy DoD requirements.

2000 – 2001

Executive Assistant to the Director for Sustainment, ODCSLOG

Army Staff, Washington DC

- Ensured the Army's director for supply and maintenance was fully informed and completely prepared to perform his responsibilities for the oversight, administration, and coordination for the Army-wide issues on supply, maintenance, troop support, and readiness logistic issues.

1997 – 2000

Systems Engineer, DISN, and Chief, Engineering Support Division, GCCS

DISA, Washington DC

- Served as System Engineer responsible for operations of the Defense Information System Network (DISN) Transition Management and Control Center, responsible for the technical transition of all DoD telecommunications to the DISN. Vastly improved the telecommunications service to over 600 DoD locations and thousands of critical circuits, realizing millions of dollars through early or on time transitions;
- Served as Division Chief, GCCS Engineering Support Division, supervising 30+ globally-dispersed employees (GS-12 through GS-14) at all combatant commands, ensuring the successful global installation and engineering support of GCCS, resolving technical issues and recommending software and hardware improvements;
- Supported IVV testing, product demonstrations for C2 software, served as the engineering support customer

interface for worldwide DoD software deployments; managed the global support and staffing for Y2K testing and support of all DoD C2 systems.

Commendations/Awards: Defense Meritorious Service Medal (2); Meritorious Service Medal (3); Army Commendation Medal (2); Expert Infantryman's Badge; Graduate, US Army Airborne School, US Army Pathfinder School, and US Army Ranger School.

Career Highlights: Platoon Leader and Executive Officer, 1-54 IN, 1st Armored Division, Bamberg, Germany; Signal Officer, 1-9 IN Regiment, 7th ID (L), Fort Ord, California; Commander, C Company 127th Signal BN, 7th ID (L), Fort Ord, California; Executive Officer to the DCSOPS, HQs USAREUR; Battalion S3 and XO, 102nd Signal BN, 5th Signal Command; Aide-de-Camp to the DCG, US Army V Corps, Europe; Executive Officer to the Director of Supply and Maintenance, ODCSLOG, HQDA, Pentagon; Joint Staff Officer, Joint Engineering and Interoperability Organization, DISA; and Joint Staff Officer, J6 and J5, Joint Chiefs of Staff, Pentagon.

EDUCATION:

- PhD in Information Technology, Capella University (2017)
 - *Dissertation: Factors that Predict Adoption of CoIT: A Quantitative Study of Workers in the US*
- MS in Technology Management (Project Management), University of Maryland (2012)
- MS in Electronic Commerce, University of Maryland (2003)
- Graduate, Armed Forces Staff College, National Defense University, Norfolk, Virginia (1999)
- Graduate, US Army Command and Staff College, Fort Leavenworth, Kansas (1994)
- BA in Anthropology, Texas A&M University (1983)

PROFESSIONAL AFFILIATIONS:

- Project Management Institute – Member ID 669982
- ScrumAlliance – Member ID 306092
- Association for Computing Machinery (ACM) – Client Number 7634522